



Operational Reporting

Item Returns by Customer

About the report – This report identifies items with the highest return rate by customer for a given period. This report is useful for identifying challenging customers or product application issues. Dates used in filtering must be formatted to the same format used in NAV.

Modifying this report – This report can be modified by entering design mode from the Jet tab.

Customer Returns

Item Returns

Item Returns by Customer

Top Customer Returns

By Quantity

Customer - Name	Customer No.	Sales	Return Qty	Return Rate (Quantity based)
Elkhorn Airport	C100029	2,359	34	1%
Voltive Systems	C100099	3,223	45	1%
Top Action Sports	C100086	3,269	26	1%
Dantons	C100138	2,530	19	1%
The Cannon Group PLC	C100084	5,084	32	1%
Stanfords	C100083	3,206	19	1%
Englunds Kontorsmöbler AB	C100031	2,317	11	0%
Office Solutions	C100066	2,215	7	0%
Hotspot Systems	C100130	-	56	0%
Super Daves	C100140	8,712	-	0%
Basingers	C100112	2,984	-	0%
EXPORTLES d.o.o.	C100032	378	-	0%
John Haddock Insurance Co.	C100046	6,290	-	0%
Fairway Sound	C100033	1,019	-	0%
Outdoor Gear Unlimited	C100068	2,579	-	0%
Tempsons Tropies	C100037	2,808	-	0%
Volcome Ltd.	C100133	2,864	-	0%
Konberg Tapet AB	C100049	365	-	0%
Blesmore Systems	C100144	1,549	-	0%
Libros S.A.	C100051	833	-	0%
BEI Outfitters	C100102	471	-	0%
London Candoxy Storage Campus	C100053	794	-	0%
	C100054	435	-	0%
Möbel Scherrer AG	C100063	-	55	0%
Möbel Siegfried	C100064	1,671	-	0%
Lexitechnology	C100107	7,595	-	0%
Villadomis AG	C100114	1,364	-	0%
Stutringers	C100030	-	37	0%
Deerfield Graphics Company	C100023	656	-	0%

By Amount

Customer - Name	Customer No.	Sales Amount	Return Amount	Return Rate (Amount Based)
Englunds Kontorsmöbler AB	C100031	39,903.80	(202.43)	1%
Voltive Systems	C100099	62,325.37	(313.01)	1%
The Cannon Group PLC	C100084	17,923.64	(89.58)	0%
Elkhorn Airport	C100029	24,766.87	(121.33)	0%
Dantons	C100138	36,680.20	(122.02)	0%
Top Action Sports	C100086	49,335.65	(123.25)	0%
Stanfords	C100083	67,583.55	(134.49)	0%
Office Solutions	C100066	39,347.01	(76.69)	0%
Hotspot Systems	C100130	-	(184.26)	0%
First Bank	C100136	6,886.94	-	0%
Stutringers	C100030	-	(272.03)	0%
EXPORTLES d.o.o.	C100032	13,718.42	-	0%
Sporting Goods Emporium	C100082	24,766.20	-	0%
Fairway Sound	C100033	15,739.59	-	0%
Candoxy Kontor A/S	C100013	10,466.17	-	0%
Tempsons Tropies	C100037	46,497.56	-	0%
Tintax	C100117	3,901.44	-	0%
Konberg Tapet AB	C100049	6,472.30	-	0%
MovieTime Entertainment	C100142	8,961.89	-	0%
Libros S.A.	C100051	12,810.73	-	0%
Deerfield Graphics Company	C100023	7,869.19	-	0%
London Candoxy Storage Campus	C100053	13,655.99	-	0%
	C100054	15,661.04	-	0%
Selangorian Ltd.	C100075	31,487.78	-	0%
Möbel Siegfried	C100064	19,951.57	-	0%
Ravel Mcbler	C100073	13,635.55	-	0%
AlphaQuote	C100103	9,865.34	-	0%
Ganzlex NV	C100110	3,901.09	-	0%
Latexon, Inc.	C100113	8,961.89	-	0%