



## Sales Reporting

### Item Returns by Customer

**About the report –** This report identifies items with the highest return rate by customer for a given period. This report is useful for identifying challenging customers or product application issues. Dates used in filtering must be formatted to the same format used in NAV.

**Modifying this report –** This report can be modified by entering design mode from the Jet tab.

Customer Returns

Item Returns

Item Returns by Customer

#### Top Customer Returns

##### By Quantity

Customer - Name	Customer No.	Sales	Return Qty	Return Rate (Quantity based)
Elkhorn Airport	C100029	2,359	34	1%
Voltive Systems	C100099	3,223	45	1%
Top Action Sports	C100086	3,269	26	1%
Dantons	C100138	2,530	19	1%
The Cannon Group PLC	C100084	5,084	32	1%
Stanfords	C100083	3,206	19	1%
Englunds Kontorsmöbler AB	C100031	2,317	11	0%
Office Solutions	C100066	2,215	7	0%
Hotspot Systems	C100130	-	56	0%
Super Daves	C100140	8,712	-	0%
Basingers	C100112	2,984	-	0%
EXPORTLES d.o.o.	C100032	378	-	0%
John Haddock Insurance Co.	C100046	6,290	-	0%
Fairway Sound	C100033	1,019	-	0%
Outdoor Gear Unlimited	C100068	2,579	-	0%
Tempsons Tropies	C100037	2,808	-	0%
Volcome Ltd.	C100133	2,864	-	0%
Konberg Tapet AB	C100049	365	-	0%
Blesmore Systems	C100144	1,549	-	0%
Libros S.A.	C100051	833	-	0%
BEI Outfitters	C100102	471	-	0%
London Candoxy Storage Campus	C100053	794	-	0%
	C100054	435	-	0%
Möbel Scherrer AG	C100063	-	55	0%
Möbel Siegfried	C100064	1,671	-	0%
Lexitechnology	C100107	7,595	-	0%
Villadomis AG	C100114	1,364	-	0%
Stutringers	C100030	-	37	0%
Deerfield Graphics Company	C100023	656	-	0%

##### By Amount

Customer - Name	Customer No.	Sales Amount	Return Amount	Return Rate (Amount Based)
Englunds Kontorsmöbler AB	C100031	39,903.80	(202.43)	1%
Voltive Systems	C100099	62,325.37	(313.01)	1%
The Cannon Group PLC	C100084	17,923.64	(89.58)	0%
Elkhorn Airport	C100029	24,766.87	(121.33)	0%
Dantons	C100138	36,680.20	(122.02)	0%
Top Action Sports	C100086	49,335.65	(123.25)	0%
Stanfords	C100083	67,583.55	(134.49)	0%
Office Solutions	C100066	39,347.01	(76.69)	0%
Hotspot Systems	C100130	-	(184.26)	0%
First Bank	C100136	6,886.94	-	0%
Stutringers	C100030	-	(272.03)	0%
EXPORTLES d.o.o.	C100032	13,718.42	-	0%
Sporting Goods Emporium	C100082	24,766.20	-	0%
Fairway Sound	C100033	15,739.59	-	0%
Candoxy Kontor A/S	C100013	10,466.17	-	0%
Tempsons Tropies	C100037	46,497.56	-	0%
Tintax	C100117	3,901.44	-	0%
Konberg Tapet AB	C100049	6,472.30	-	0%
MovieTime Entertainment	C100142	8,961.89	-	0%
Libros S.A.	C100051	12,810.73	-	0%
Deerfield Graphics Company	C100023	7,869.19	-	0%
London Candoxy Storage Campus	C100053	13,655.99	-	0%
	C100054	15,661.04	-	0%
Selangorian Ltd.	C100075	31,487.78	-	0%
Möbel Siegfried	C100064	19,951.57	-	0%
Ravel Mçbler	C100073	13,635.55	-	0%
AlphaQuote	C100103	9,865.34	-	0%
Ganzlex NV	C100110	3,901.09	-	0%
Latexon, Inc.	C100113	8,961.89	-	0%